

ABSTRACT OF DISCLOSURE

A voice application platform receives information, such as a grammar and/or a prompt, from an application, which is indicative of the response(s) that the application expects. The voice application platform modifies the way the user can interact with the user interface and the application as a function of the expected responses. The voice application platform can provide a more consistent user interface by enabling the user to use terms or commands that the user is familiar with to interact with the application and the voice application platform performs the conversion between the user response and the response expected by the application in a manner transparent to the user and the application. The voice application platform can store information about the user and provide the appropriate information to the application (as requested) automatically based upon prior authorization from the user or by the voice application platform prompting the user on an as necessary basis. The voice application platform can also provide contextually based added functionality that is apparent or transparent to the user, for example, help for the user interface commands and help for the remote application.